

Avon and Wiltshire Miles Keta Bata to the second bat

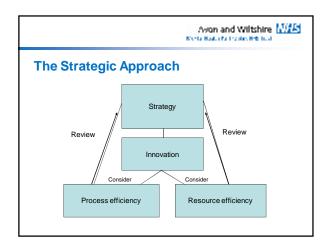
## The challenge

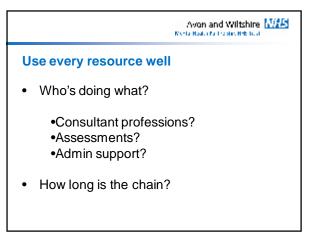
- "The NHS must plan for a decade of austerity" HSJ June 2011
- ".....real budget freeze until beyond 2015" John Appleby, Health Economist
- ".....further away from aspirations of Wanless Review" – Guardian August 2011

#### Avon and Wiltshire Miles Keta Balana Instrumenta

When the going gets tough.....the tough get going.

- Partnership arrangements
- Sharing of Benchmarking information
- · Sharing of Care Pathways
- · Splitting tariff etc





# Avon and Wiltshire Miles References to the second

## What to do? - Good Nursing

Making the improvements Service Users and Carers want doesn't cost money

- Feeling listened to •
- Views taken into account ٠
- ٠
- Included in Care Planning Care and support regularly reviewed •
- Promoting Recovery ٠
- 'Least Restrictive Environment'



### What to do? - Good Management

Getting it right saves money

NHSLA costs and payments Ombudsman Awards Employment tribunal awards Solicitors fees Industrial cost of managing disputes, media, etc

Avoidable costs

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Doing more by doing the same, and differently

- Keep the partnerships
- Keep taking positive risks
- Innovation in thinking, in practice

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Very simply, innovation is about making things better. It's the process of turning good ideas into benefits – new treatments and services, improved clinical pathways or administration processes, or new pieces of equipment and technology that help us to work more efficiently and safely.
Innovation is problem solving, it's about improving what we do now. It starts when we meet a challenge in our day-to-day work and we set about trying to do something

about it.